

Session number and date	Subject	Timing	Delivered by:
Session 1 Wednesday 20 th February Introduction	Introduction to CFS and icatcare	11.00-11.45	VH
	What is your greatest hope for this training? What is your greatest fear?	11.45-12.00	KH
	What is a cat?	12.00-1.00	VH
	Lunch	1.00-1.45	
	Alien Exercise	1.45-2.45	VH/KH
	Seeing the bigger picture	2.45-3.30	KH
	Refreshment break	3.30-3.45	
	Let's talk about... most pressing issues in Bermuda	3.45-4.30	KH
	END	4.30	
Session 2 Thursday 21 st February CFH INTAKE – Admit wisely	Intake information – what to ask, how to ask it and how to use the information	9.30-10.15	VH & KH
	Trouble in Catsville	10.15-11.15	VH & KH
	Refreshment break	11.15-11.30	
	Animal Hoarding and overwhelmed caregivers	11.30-12.15	VH
	Let's talk about... what are the implications of a "no kill" policy?	12.15-1.00	VH
	Lunch	1.00-1.45	
	Review of intake questionnaires	1.45-2.30	VH
	The importance of early socialisation	2.30-3.15	VH
	Case Study (local cats)	3.15-4.00	IM
	END	4.00	
Session 3 Friday 22 nd February CFH CARE – Respect the species, know the individual	Understanding temperament and behaviour	9.30-10.15	VH & KH
	Body Language	10.15-11.00	VH
	Refreshment break	11.00-11.15	
	Cat Friendly Interaction	11.15-11.45	VH
	Identifying interventions to reduce stress	11.45-12.15	VH

	Lunch	12.15-1.00	
	An introduction to the Traffic Light Assessment	1.00-1.45	VH
	Liaising with the veterinary team	1.45-2.00	VH
	Refreshment break	2.00-2.15	
	Quality of life – what does it mean	2.15-3.00	VH & KH
	“Schwartz Round” – 3 volunteers speak after “the cat I have worked with that I will never forget”	3.00-4.00	KH
	END	4.00	
Session 4 Saturday 23 rd February Open to all, stand-alone presentations	Introduction to CFS and Icatcare	9.30-10.15	VH
	What is a cat?	10.15-11.00	
	Refreshment break	11.00-11.15	
	Seeing the bigger picture	11.15-12.00	KH
	TNR Update	12.00-1.00	KH
	Animal Hoarding and Overwhelmed caregivers	1.00-1.45	VH
	END	1.45	
Session 5 Sunday 24 th February Open to all, stand-alone presentations	Understanding temperament, behaviour and body language	9.30-10.15	VH
	The importance of early socialisation	10.15-11.00	
	Refreshment break	11.00-11.15	
	Ensuring your cat’s environmental needs are met	11.15-12.00	VH
	Super-fosterer	12.00-12.30	VH
	Quality of Life - what does it mean?	12.30-1.15	VH
	END	1.15	
Session 6 Monday 25 th February CFH OUTCOME – Meet the needs of the individual	Profiling the individual – what does this cat need?	9.30-10.15	VH & KH
	Case study – provided by Ian (chickens?)	10.15-10.45	IM

	Refreshment break	10.45-11.00	
	Managing aggregations (colonies) and alternative lifestyles	11.00-11.45	KH
	Let's talk about.... The expert	11.45-12.30	KH
	Lunch	12.30-1.15	
	Your hopes and fears - Revisited	1.15-2.00	KH
	Let's talk about... delegates choice	2.15-3.00	KH
	END	3.00	
Session 7 Tuesday 26 th February Day with managers	Project implementation		VH & KH